Fix: HP Officejet Pro 8720 Won’t Print

The printer stops printing due to outdated firmware and depleted ink cartridges.

- Power off the printer and halt until the printer turns idle. Disable the printer’s power connection by unplugging the power cable.
- Disconnect the printer from the wireless or USB connection. Restart the router or modem (the one you use).
- Power on the **123.hp.com/ojpro8720** printer and tap the wireless button on it. The printer connects to the available network.
- Ensure that the drivers are up-to-date. Check if the HP Officejet Pro 8720 troubleshooting issue is resolved by printing a test page.
- If the problem shows up, take the printer to an authorized service center to check for hardware problems.

Fix: HP Officejet Pro 8720 Offline

The HP OfficeJet Pro 8720 offline error appears when the printer is not connected to a **wireless network**
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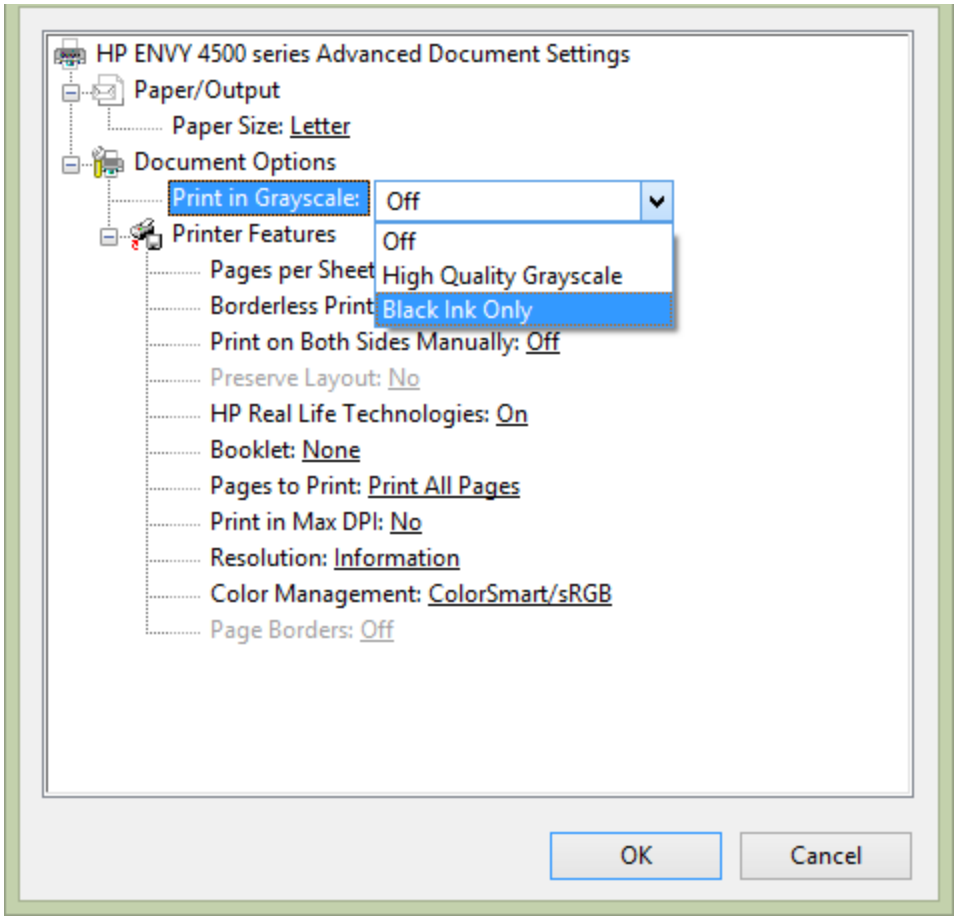
- Download the HP Print and Scan Doctor tool using the Download link provided on this site.
- Install the HPPSDr.exe file from the Downloads folder by running it offline and launch the tool.
- Click Start on the Welcome screen and pick your printer model from the menu displayed on-screen.
- Single-click the Retry option in case your printer model does not display on your computer screen.



- Continue with instructions on the screen to rectify the connection problems and after that, click OK.
- Go to the bottom of the page and click the Fix Printing tag. Enable the printer updates after resolving the problem.

Fix: HP Officejet Pro 8720 Won't Connect To Wifi

- Disconnect the Officejet Pro 8720 printer from the network/USB connection.
- Access the Programs and Features menu on your Windows laptop.
- Right-click the currently installed HP printer from the on-screen list.
- Select the Uninstall or Remove option from the drop-down tab.
- Click the Yes or OK icon if a User Account Control message displays.
- Carry out the on-screen directions to complete the driver removal process.
- Restart the computer after the uninstallation process completes.
- Download and install the latest version of the driver from our site.
- Continue printing if the HP Officejet pro 8720 troubleshooting issue is resolved, else proceed further.

Fix: HP Officejet Pro 8720 Will Not Print In Color

The 123.hp.com/ojpro8720 printer shows an error code along with a message stating “depleted cartridges must be replaced to resume printing”.

- Replace the ink cartridges if they are low on ink.
- Do not use non-HP ink cartridges for your printer.
- Always use genuine HP ink cartridges compatible with your printer.
- Ensure that the ink cartridges are inserted into the designated ink slots.
- Review the print settings under the installed printer driver.
- Make sure to clean the ink nozzles on a regular basis.
- It is not advisable to refill the ink cartridges on your own.

For more to know, follow te given link.

https://123-hp.chat/hp-officejet-pro-8720-troubleshooting/